

DATA PROTECTION POLICY

- **PRIVACY POLICY**

RUNCALL SYSTEMS, SL, is especially aware of the protection of personal data of the Users of the services of the website. Through this Privacy Policy, RUNCALL SYSTEMS, SL informs the USERS of the website: <https://www.ealicia.com/>, of the uses to which the personal data collected on the website are subjected, in order for them to decide, freely and voluntarily, if they wish to provide the requested information.

RUNCALL SYSTEMS, SL, reserves the right to modify this Policy in order to adapt it to new legislation, jurisprudential criteria, industry practices, or interests of the entity. Any change in it will be announced in advance, so that you have perfect knowledge of its content.

- **RESPONSABLE**

The Responsible for the Treatment of personal data is;

RUNCALL SYSTEMS, SL

With registered office for these purposes at calle Comte d'Urgell 240-250, 2º A
08036 – Barcelona - Spain.

Telephone: +34 936 260 728 and E-mail: info@ealicia.com

Identification of the DPO: RUNCALL SYSTEMS, SL

E-mail: dpd@ealicia.com

- **PURPOSE OF TREATMENT**

The purpose of the collection and processing of personal data, through the different forms owned by RUNCALL SYSTEMS, SL, made available to Users, respond, depending on the specific case, to manage and attend to requests for information, doubts, complaints, congratulations or suggestions to the publications or to any services or activities, acts or events provided, offered, sponsored and/or sponsored by RUNCALL SYSTEMS, SL, as well as knowing the opinion of the users.

- **CONSERVATION PERIOD**

The personal data provided will be kept for the corresponding period to comply with legal obligations, as long as you do not oppose the treatment or revoke consent.

- **LEGITIMATION**

RUNCALL SYSTEMS, SL is entitled to the processing of personal data, based on the consent granted by the interested party by accepting the relevant forms, for one or more specific purposes, as stated in article 6.1. a) of the General Regulations for the Protection of Personal Data.

- **DATA ACCURACY**

In order that the data in our files, computerized and/or on paper, always correspond to reality, we will try to keep them updated. So, for these purposes, the User must make the changes, directly, when so enabled or by communicating, by reliable means, to the corresponding area or department of RUNCALL SYSTEMS, SL

- **RECIPIENTS**

Personal data will not be transferred or communicated to third parties, except in the cases necessary for the development, control and fulfillment of the stated purpose/s, in the cases provided for by Law.

- **RIGHTS OF USERS**

However, the interested party of the personal data in any case may exercise the rights that assist him, in accordance with the General Data Protection Regulation, and which are:

- Right to request access to personal data relating to the interested party,
- Right to request its rectification or deletion,
- Right to request the limitation of your treatment,
- Right to oppose the treatment,
- Right to data portability

The interested party may exercise such rights by means of a request accompanied by a photocopy of their DNI, and in which they will specify which of these they request to be satisfied, sent to the address: RUNCALL SYSTEMS, SL, C/ Comte d'Urgell 240-250 2º A – 08036 – Barcelona, or to the following email address: dpd@ealicia.com.

If you consider that your right to personal data protection has been violated, you may file a claim with the Spanish Data Protection Agency (www.agpd.es).

- **SECURITY MEASURES**

Finally, it is reported that RUNCALL SYSTEMS, SL, will adopt the appropriate technical and organizational measures in its information system, complying with the principle of proactive responsibility, in order to guarantee the security and confidentiality of the stored data, thus avoiding its alteration, loss, treatment or unauthorized access; taking into account the state of the art, the costs of application, and the nature, scope, context and purposes of the treatment, as well as risks of variable probability and severity associated with each of the treatments.

If you have any questions about this Privacy Policy, please contact us by sending an email to dpd@ealicia.com